

Bywater

Why Choose Bywater?

Your third-party administrator (TPA) services should work seamlessly with all of your health insurance partners. Bywater's mission is to fully integrate with advisors and captive managers of choice while delivering the high level of quality and accuracy needed to efficiently run a successful plan. By partnering with S&S HealthCare Strategies, Bywater is able to bring a wealth of experience and services to all of its customers.

Pricing

TPA Fee

\$19.50 PEPM

Services Included:

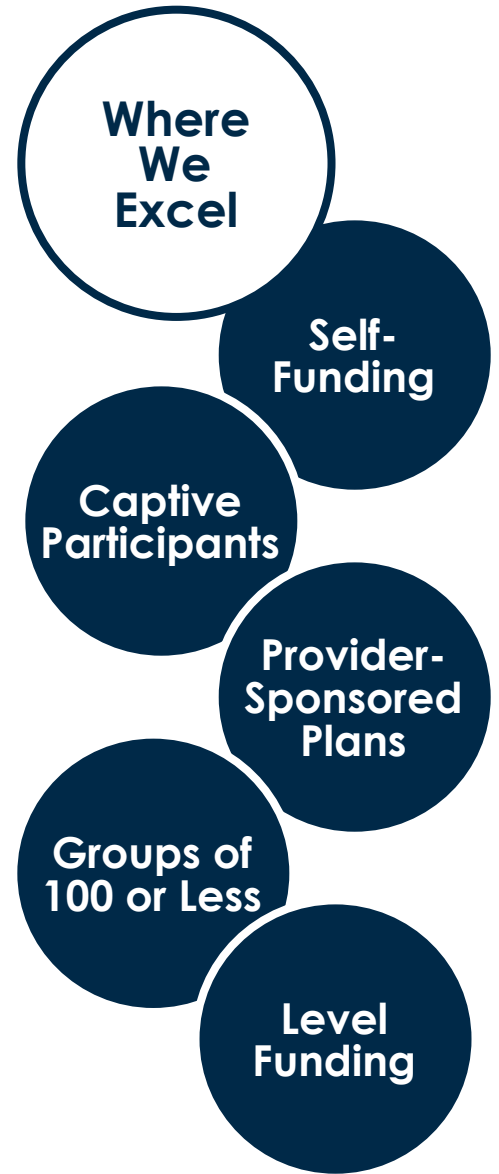
Program Set-up	Plan Document
Medical Claims Processing	Standard Reporting
Customer Service Call Center	ACA Reporting
Employee Enrollment Materials	COBRA Administration
Stop Loss Premium Billing	Member Online Portal

Additional Services

Disease Management	Dental Processing
Case Management	Vision Processing

Network Access*

CIGNA	First Health
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* Additional networks expected to be added in 2018.



Who is S&S HealthCare Strategies?

S&S Healthcare Strategies is Bywater's partner, specializing in outsourced administrative solutions. Their primary objective is to increase productivity, efficiency and profitability for their clients. They provide:

- World class infrastructure with embedded experts, platform and technology in a comprehensive yet scalable solution
- Experienced team with complete plan capabilities grounded in 20+ years of experience
- National support model and network of top vendors
- Proprietary claims management software provides automated, low cost reporting that can be tailored to each client's needs.

S&S by the Numbers

20+

years in operations

100+

team members

\$1B+

in charges (2015)

~840K+

lives impacted

400+

groups served

Accuracy

	Benchmark Excellent	Performance 2015
Financial accuracy	99.5% or above	99.98%
Claims processing accuracy	97.0% or above	99.83%
Coding accuracy	97.0% or above	99.93%
Call center: average speed to answer	20 – 33 seconds	5 seconds
Call center: average abandonment rate	3.73%	1.22%
Call center: calls closed on first call	88.3%	95.07%

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powered by  HealthCare Strategies, Ltd.